

With HÄNDLE, you have selected a partner who takes pride in providing systematic, comprehensive services and customer-oriented consultancy.

## Customer services



# HÄNDLE customer services

HÄNDLE's market acceptance is due to a combination of innovativeness, worldwide service response and first-class on-the-ground personal customer support. A lot depends on your machines, and our service inputs can help you ensure your successful, geared-for-the-future production. Things like early detection via precision diagnostics, process- and wear-related optimization, a voluminous inventory of some 5,000

different spare parts and excellent component fabrication. In an emergency, we'll make – quickly and flexibly – any spare parts you may need for your machine. Short idle times, fast delivery and unproblematic replacement of worn parts have positive impacts on the economic efficiency of your plant & machinery.

## The essential services

- The **HÄNDLE Service Helpline** puts you in direct contact with our service team around the clock, no matter whether you are in urgent need of a single spare part or if you would just like to have a service technician come around

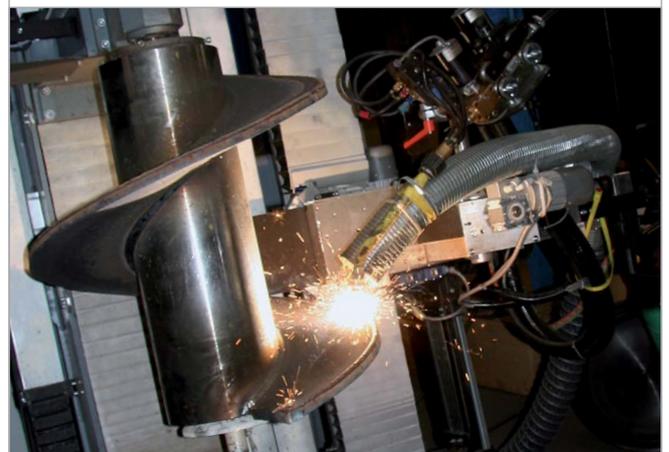
### **HÄNDLE SERVICE HELPLINE**

**+49 (0)171 732 3636**

- **HÄNDLE Mobile Service** - we'll come pick up your parts at the factory, tell you exactly how much it will cost to recondition them, and bring the overhauled wear parts directly back to you
- **Regeneration service** - specially trained staff and a performant machine-tool pool guarantee proper reconditioning of your wear parts
- **Preventive maintenance** - preventing failure-induced equipment outage by means of early-stage fault detection
- **Installing and commissioning** - we have a dependable, experienced team of specialists for installing and commissioning your equipment
- **Overhauling of used machines** - a good way to conserve resources and achieve a special level of economic efficiency



Mobile Service – on-the-spot assessment



Reconditioning an extruder auger with automatic welding equipment